

HEALTH BENEFITS E-NEWS

*Department of Human Resource
Management
Office of Health Benefits*

February 14, 2020

Be Prepared for Open Enrollment

Open Enrollment will be from Friday, May 1 through Friday, May 15, 2020. Work is beginning on Open Enrollment materials. Be sure that your agency contact information is correct in our Benefits Administrator Contacts Database. Please use the PSB100 transaction in BES to update the fields for Benefits Administrator, Benefits Manager and State Payroll Officer. Questions? View the [Health Benefits Systems Guide](#) on the DHRM website.

Medicare Retiree Group Participants Receive *SmartShopper* Mailing in Error

The Medicare-primary population in the State Retiree Health Benefits Program recently received a mailing encouraging them to register for participation in the ***SmartShopper*** Program. However, since Medicare is the primary payer of their medical claims, this program is not available to them. If agencies that continue to communicate with Medicare retirees enrolled in the State Retiree Health Benefits Program are contacted regarding this brochure, let the recipients know that the mailing was sent in error. They will also receive a letter from Sapphire, who sent the mailing in error, confirming this.

As a reminder, non-Medicare retirees enrolled in the COVA Care Plan or COVA HDHP may participate in the ***SmartShopper*** program.

Navigating the Redesigned DHRM Website

The Department of Human Resource Management (DHRM) launched its redesigned website the last week in January. While all of the employee health benefits and Benefits Administration information is on the new site, finding it is a bit different.

Employee Information

Click on "Employee Resources" on the home page. This section has a Health Benefits link under Benefits. You will see a number of categories when you click on the link. It is divided among Active Employees, Non-Medicare Retirees, Extended Coverage and Medicare Retirees. Click on the coverage you are looking for, then the Resources links below.

Health Benefits



Health Benefits for Active Employees

Stop the Flu Before It Stops You!

Your state health plans can help you prevent the flu. Get a free flu shot at your local pharmacy or Capitol Square Healthcare during the 2019-20 flu season.


Capitol Square Healthcare

Whether you want a primary source of health care or have a last-minute health concern — we can help. Capitol Square Healthcare offers affordable, preventive, primary and acute care services for state employees, covered spouses and covered children ages 2 and older.

Resources

- » Plan Choices
- » About Your Benefits
- » Eligibility
- » Costs
- » Prescription Drugs

Health Benefits



Health Benefits for Non-Medicare Retirees

Stop the Flu Before It Stops You!

Your state health plans can help you prevent the flu. Get a free flu shot at your local pharmacy or Capitol Square Healthcare during the 2019-20 flu season.

Capitol Square Healthcare

Whether you want a primary source of health care or have a last-minute health concern — we can help. Capitol Square Healthcare offers affordable, preventive, primary and acute care services for state employees, covered spouses and covered children ages 2 and older.

Resources


- » Plan Choices
- » About Your Benefits

The “Cost” link for Actives, Non-Medicare retirees and Extended Coverage includes both Premiums and Premium Rewards information.

Benefits Administration

Click on “HR Partners” on the home page. Here you will find everything HR, from a link for Benefits Administration to links for Equity, Diversity and Inclusion, Classification and Compensation, and Talent Acquisition.

Benefits Administration



BA News and Info

Premium Reward Program for 2019-20 The Premium Reward Program will continue for the 2019-2019 plan year. [See information.](#)

Update BA Contacts List If you need to make changes to your agency's contact information, it's as simple as BES transaction PSB100. [See the instructions.](#)

Plan Information

- » Plans for Active Employees
- » Plans for Non-Medicare Retirees
- » Plans for Medicare Retirees
- » Plans for Extended Coverage Participants
- » Flexible Spending Accounts
- » Military Assistance

Summary of Benefits

- » 2019 Benefits At A Glance
- » Getting to Know Your Benefits
- » Summary of Benefits and Coverage

The Benefits Administration page is divided into six categories: Plan Information, Summary of Benefits, Communications, Manuals and Reports, Policies and Regulations, and Resources. The actual links are shown under each category.

Please let us know if you have questions about navigating the site, and we welcome your feedback!

Please do not reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at ohb@dhrm.virginia.gov