Get your EOB statements online

Save time and reduce paper waste

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Go electronic

Did you know? Over 17 million tons of paper trash winds up in landfills each year.¹ That's why your employer is working with Aetna® to introduce a smart new solution.

Soon, you'll get your Explanation of Benefits (EOB) statements online. All the information you need will be at your member website. This means:

- You'll get quicker updates and email notices when statements are ready to view online.
- You can review your claims 24/7.
- On , we'll switch from paper to online statements. From that date forward, you'll find the latest updates on your member website.

Still want to receive paper statements in the mail?

After , just visit your member website, go to Your Profile, and uncheck the box "Receive documents electronically" in the Paperless Preferences section.

Have questions?

Just call Member Services at the number on your Aetna ID card. Or log in to your member website at **Aetna.com** and click Member Log In.

¹U.S. Environmental Protection Agency. National overview: facts and figures on materials, wastes and recycling. **EPA.gov**. January 28, 2021. Available at: **EPA.gov/facts-and-figuresabout-materials-waste-and-recycling/national-overviewfacts-and-figures-materials**. Accessed January 28, 2021.

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