

HEALTH BENEFITS E-NEWS

*Department of Human Resource
Management
Office of Health Benefits*

January 18, 2021

Multi-Factor Authentication for HuRMan Application

Due to security requirements, DHRM will be implementing multi-factor authentication as an extra layer of security on the existing HuRMan application beginning on Tuesday, January 19, 2021. This will ensure end users trying to gain access to DHRM reports are thoroughly vetted.

There is nothing you need to do to prepare for this step. Please be aware that once this change goes into effect, current users will be required to complete multi-factor authentication before logging into HuRMan to access your BES reports.

Upon navigating to HuRMan, users will immediately receive a prompt to complete the steps for multi-factor authentication. Once complete, the user will be granted access to log in to HuRMan. Please refer to the [attached instructions](#) for login guidance.

Remember, credentials to HuRMan become inactive if you do not log in for 90 days. Please address any concerns or questions you may have to IHelp@dhrm.virginia.gov

Please do no reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at ohb@dhrm.virginia.gov.