HEALTH BENEFITS E-NEWS

Department of Human Resource Management Office of Health Benefits

January 19, 2022

Erroneous Bills from Capitol Square Healthcare

Capitol Square Healthcare and VCU Health System recently converted to a new Electronic Medical Records system called EPIC. VCU Health System's billing department has recently been made aware that patients system-wide have received bills for services by mistake.

Employees who are Capitol Square Healthcare patients should disregard any bill they receive related to services performed at the clinic. We will let Benefits Administrators know when the issue has been resolved.

Thank you.

Please do no reply to this e-mail. You may send inquiries to the Office of Health Benefits mailbox at <u>ohb@dhrm.virginia.gov</u>.