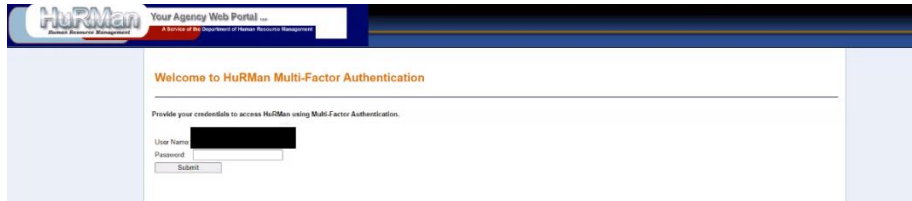# Multi-Factor Authentication for DHRM Web Applications
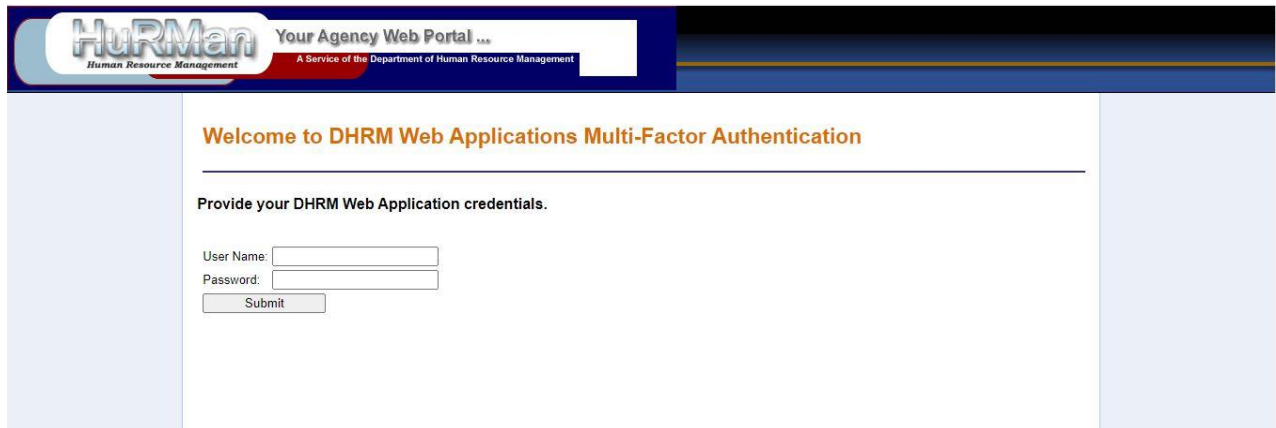
Step 1: Navigate to the DHRM web site and go to Quick Links. Then select the HuRMan/ITECH link for the agency web portal (https://secure.dhrm.virginia.gov).

Step 2: The website will redirect the user to Multi-Factor Authentication as shown:
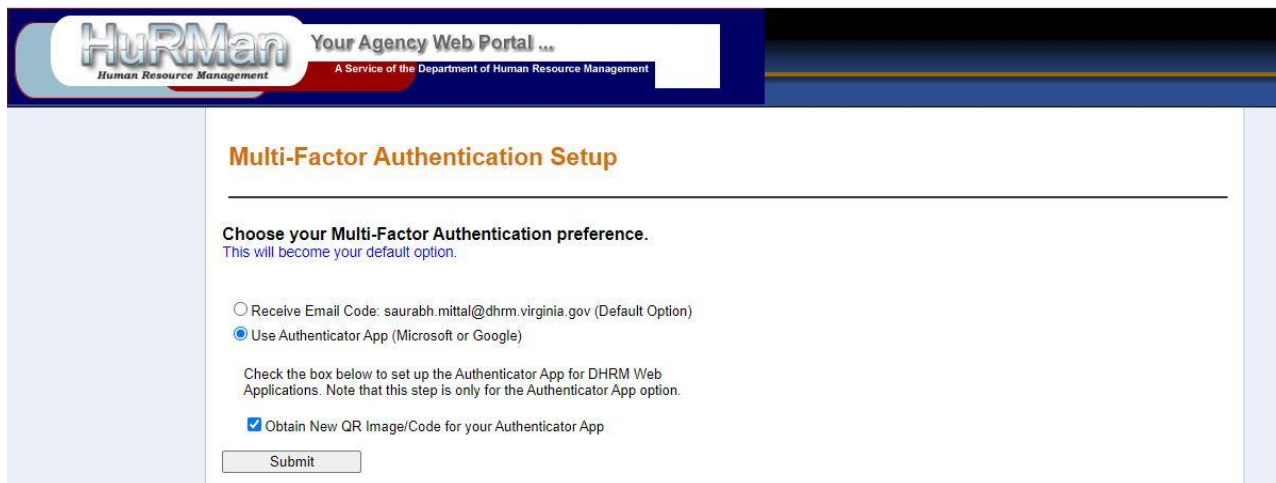
Step 3: The user will enter their existing DHRM Web Application login credentials:

Step 4: The user will complete Multi-Factor Authentication setup steps:

Step 5a: If the user chooses the Authenticator App, the following is presented:

Step 5b: If the user chooses to receive the email code, an email will be sent from noreply@dhrm.virginia.gov with the verification code *(Note: if your email is incorrect, please send an email to ihelp@dhrm.virginia.gov to correct it, and also remember to check your junk or spam folder.)*

Step 6: Once the verification code (via email or authenticator app) is verified, the user is passed off to the Agency Web Portal to log in as usual:

Step 7: Once logged in, the user will be able to access the DHRM Web Applications as usual: