

Understanding Performance Objectives

What are Performance Objectives?	• A performance objective is a specific end result that contributes to the success of the unit or organization and that an employee is expected to accomplish or produce during the performance rating cycle. Note: Performance Objectives are related to the job duties, but they are not duplicative.
	• Performance objectives provide focus to an employee's work to ensure that his or her actions are directed toward achieving important mission-related outcomes.
	• Performance objectives specify the outcome or end result of the employee's job duties and responsibilities.
	• Use S.M.A.R.T. (Specific, Measurable, Achievable, Relevant and Time-Bound) method for establishing expectations.

Examples:

Note: Some performance objectives may not include the entirety of the SMART criteria, but they should include several of the criteria.

Job Duty: Process incoming travel requests.

Performance Objective: Process and approve/disapprove all travel requests for the Division following the Dept. of Accounts policies. Complete 90% of approval notices within 10 business days of receipt and result in successful audit results with minimal errors.

Comments: Includes **Specific** expectations, quantifiable and qualifiable **Measures**, is **Achievable** and **Relevant** to the Job Duty, and a **Time** related expectation.

Job duty: Facilitate informational training sessions, as requested, for new employees. **Performance Objective**: Facilitate informational training sessions to new employees on how to use the agency's internal online tools within 30 days of their employment. Achieve a 90% satisfaction rate from employee training feedback surveys over the course of the evaluation period.

Comments: Includes a **Specific** expectation with a quantifiable **Measure**, is **Achievable** and **Relevant** to the job duty and includes a **Time** related expectation.

How many Performance	• A minimum of 3 or up to 5 Performance Objectives
Objectives are required?	shall be assigned.
Are Performance Objectives Weighted?	 Performance Objectives account for a total of 80% of the overall performance rating for the annual cycle. Supervisors must assign a weight to each performance objective and ensure the total weights equal 80%.
Examples of Weightings:	
Supervisor assigns a weighting of 409 equal a total of 80%. Position HRM00abc: Five Performan	ce Objectives are assigned to the Position Description. The %, 20%, and 10% to the two remaining objectives which nce Objectives are assigned to the Position Description. 30%, 25%, 10% to two objectives and 5% to equal a total of
Impact on the Annual Rating	 Supervisors should consider the self-evaluation ratings and comments submitted by the employee for each performance objective. A rating must be applied to each performance objective.
	• Using the assigned weight for each performance objective, PageUp will calculate an overall rating for the Performance Objectives.
Examples: Position DGS00xyz: Objective 1 (40%) received 4 s	stars or Highly Successful
Objective 2 (20%) received 4	stars or Partially Successful
Objective 3 (10%) received 3 a Objective 4 (10%) received 4 a	