

Commonwealth of Virginia

Claim Production

07/01/2024 - 06/30/2025

	Prior Open Claims				New During Period						Closed During Period						Current Open Claims				
Current Claim Adjuster	IND	MO	Other	Total	IND	MO	Other	Total	Re-opened During Period	New Claim Ratio	IND	MO	Other	Total	Closing Ratio	Overall Closing Ratio	IND	MO	Other	Total	Adjusted Total
Cloud, Audrey	58	123	0	181	0	89	0	89	9	54.1%	11	180	0	191	194.9%	68.5%	168	19	0	187	93.5
Compton, Hali	11	127	0	138	0	430	0	430	4	314.5%	0	449	0	449	103.5%	78.5%	0	112	0	112	91.8
Day, Mitchell	118	4	0	122	82	0	0	82	1	68.0%	86	1	0	87	104.8%	42.4%	111	3	0	114	95.2
Dejesus, Samantha	50	95	0	145	0	13	0	13	12	17.2%	29	48	0	77	308.0%	45.3%	163	17	0	180	90
Dillon, Kristina	0	0	0	0	0	304	0	304	0	0.0%	0	238	0	238	78.3%	78.3%	0	75	0	75	53.7
Fleming, Stacy	0	0	0	0	0	0	0	0	0	0.0%	4	2	0	6	0.0%	0.0%	0	0	0	0	0
Fulcher, Stuart	135	0	0	135	101	0	0	101	4	77.8%	124	0	0	124	118.1%	51.7%	103	0	0	103	105
Garcia, Ashley	0	0	0	0	0	315	0	315	3	0.0%	0	284	0	284	89.3%	89.3%	0	86	0	86	73.5
Gough, Skylar	0	0	0	0	0	47	0	47	0	0.0%	0	33	0	33	70.2%	70.2%	0	19	0	19	9.5
Harris, Pamela	0	23	0	23	0	9	0	9	0	39.1%	0	29	0	29	322.2%	90.6%	0	0	0	0	0
Hsu, Linda	124	3	0	127	47	0	0	47	7	42.5%	68	0	0	68	125.9%	37.6%	111	2	0	113	84.7
Hubley, Donna	0	0	0	0	0	0	0	0	0	0.0%	6	0	0	6	0.0%	0.0%	0	0	0	0	0
H. Willoughby, Beth	0	0	0	0	0	66	0	66	0	0.0%	0	72	0	72	109.1%	109.1%	0	0	0	0	0
James, Terry	0	12	0	12	0	43	0	43	0	358.3%	0	58	0	58	134.9%	105.5%	0	0	0	0	0
Jenkins, Debra	97	221	0	318	11	85	0	96	1	30.5%	46	102	0	148	152.6%	35.7%	78	185	0	263	168
Kennedy, Amber	0	0	0	0	0	39	0	39	0	0.0%	0	24	0	24	61.5%	61.5%	0	18	0	18	9
Lynch, Erin	158	22	0	180	0	1	0	1	0	0.6%	7	3	0	10	1,000.0%	5.5%	0	0	0	0	0
Murphy, Kimberly	0	0	0	0	0	28	0	28	0	0.0%	0	17	0	17	60.7%	60.7%	0	12	0	12	6.2
Nicholas, Sheryl	0	0	0	0	0	143	0	143	0	0.0%	4	163	0	167	116.8%	116.8%	0	0	0	0	0
Nuval, Cyrus	67	79	0	146	0	440	0	440	3	303.4%	3	422	0	425	95.9%	72.2%	1	99	0	100	65.5
Olive, Linda	170	15	0	185	0	0	0	0	11	5.9%	32	3	0	35	318.2%	17.9%	170	15	0	185	92.5
Padron, Brigitte	5	35	0	40	18	27	2,713	2,758	0	6,895.0%	43	76	2,713	2,832	102.7%	101.2%	7	2	0	9	7.8
P. Allen, Laura	121	3	0	124	116	3	0	119	1	96.8%	134	3	0	137	114.2%	56.1%	101	1	0	102	87.3
Pugh, Laurie	177	9	0	186	0	0	0	0	10	5.4%	23	2	0	25	250.0%	12.8%	155	3	0	158	96.2
Scott, Brianna	103	0	0	103	120	0	0	120	3	119.4%	123	4	0	127	103.3%	56.2%	94	0	0	94	92.2
Somerville, Ernest	118	1	0	119	61	0	0	61	7	57.1%	86	2	0	88	129.4%	47.1%	97	0	0	97	90.2
Tsang, Ivy	124	0	0	124	97	0	0	97	3	80.6%	105	1	0	106	106.0%	47.3%	101	0	0	101	101
Tucker, Breona	0	33	0	33	0	16	0	16	0	48.5%	0	40	0	40	250.0%	81.6%	0	0	0	0	0
Vergundia, Rose	18	90	0	108	11	41	0	52	8	55.6%	26	103	0	129	215.0%	76.8%	120	49	0	169	88
Vukovich, Stefanie	0	115	0	115	0	430	0	430	1	374.8%	0	447	0	447	103.7%	81.9%	0	88	0	88	52.7
Walker, Sherri	173	12	0	185	0	0	0	0	7	3.8%	26	2	0	28	400.0%	14.6%	168	19	0	187	93.5
Wise, Devonika	0	0	0	0	0	297	0	297	0	0.0%	0	255	0	255	85.9%	85.9%	0	68	0	68	41.3
Zamal, Shareen	119	1	0	120	82	9	0	91	3	78.3%	109	13	0	122	129.8%	57.0%	81	1	0	82	79.2
Sum:	1,946	1,023	0	2,969	746	2,875	2,713	6,334	98	216.6%	1,095	3,076	2,713	6,884	107.0%	73.2%	1,829	893	0	2,722	1,867.5